



Accela Business Licensing

Business Licensing, Inspection and Registration to Facilitate Economic Development

Accela Business Licensing is a business-friendly, cloud-based solution that simplifies the review, inspection, and renewal process for business licenses. Clear application workflows and mobile access make fans of business owners and agency staff alike.

Benefits

- > Reduced license turnaround times
- > Shorter time to value with pre-built civic application
- > Capture lost revenue from missed fee assessments
- > Eliminate duplicate work
- > Improved communication with business owners, agency staff, and other departments
- > Remove barriers to economic development
- > Cut costs by automating expensive manual processes
- > 24/7 convenient online access

Cut Business License Processing Time

With automated workflows, simultaneous agency review and clear approval pathways, Accela Business Licensing cuts the time required to process new or renewal license applications. Some customers report up to a 50 percent reduction in time from application filing to license issue.

Be More Effective in the Field

Time-crunched field inspectors need to be as efficient as possible. Accela's mobile apps streamline the inspection process with features that make inspections more complete, accurate, and faster to conduct.



Increase Inter-Agency Collaboration

Easily communicate and coordinate with other departments such as building, code enforcement, health department, fire, police, or other agencies involved in reviewing new or existing business licenses.

Achieve Full Transparency

No more wasted time chasing down the status of an application – always know where the application sits in the review workflow and which agencies are actively working on it. And as the application status changes, applicants receive instant notification of the change, so they can stay fully informed as well.

Enhance Customer Service

Business owners appreciate the convenience of 24/7 access. With the Accela online portal, applicants can initiate an application, check the status of an existing application, renew a license, make a service request or upload supplementary documentation during the review process.



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TC

TNCDRVA-2019-00002

Workflow

Fee (1)

Payment

Contacts (1)

Communications (3)

Renewal (0)

Renewal Info

Data Fields

Data Tables (0)

Education (0)

Examination (0)

Continuing Education (0)

Documents (4)

Comments (0)

Workflow Tasks VIEW HISTORY

MENU NEW SUPERVISOR HELP

Completed Task

Application Intake- ASSIGNED

STARTED 9/23/2019 by Jason Plaisted ACCEPTED

DUE 9/23/2019

Licensing Review- ASSIGNED

STARTED 9/23/2019 by Jason Plaisted APPROVED

DUE 9/23/2019

Inspection- ASSIGNED

STARTED 9/23/2019 by Jason Plaisted ACCEPTED

DUE 9/23/2019

License Issuance- ASSIGNED

STARTED 9/23/2019 by Jason Plaisted ACCEPTED

DUE 9/23/2019

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Examination (0) Menu New Look Up Manage Documents Help

Continuing Education (0)

Record Attachments People Attachments

Documents (4)

Document Status	File Name	Actions	Entry Type	Category	Description	Modified By	Modified Date	Uploaded On	Department
<input type="checkbox"/>	Uploaded Driver License	Actions	Record	Valid Driver's License		Tricia Casper	10/31/...	10/31/2019	Administr...
<input type="checkbox"/>	Uploaded Driving Record	Actions	Record	Driving Record		Tricia Casper	10/31/...	10/31/2019	Administr...
<input type="checkbox"/>	Uploaded Vehicle Inspection	Actions	Record	Vehicle Inspection		Tricia Casper	10/31/...	10/31/2019	Administr...
<input type="checkbox"/>	Uploaded Vehicle Insurance	Actions	Record	Vehicle Insurance		Tricia Casper	10/31/...	10/31/2019	Administr...

Features

Cross-department collaboration for concurrent application review

Intelligent workflow to optimize record flow from submission to final resolution

Pre-built application assets including record types, workflows, and reports

Powerful analytics and reporting

GIS-enabled for precise location data and analysis

Convenient online payment with full tracking and auditing

24/7 self-serve citizen portal

Electronic document submission for floor plans, financial documents, lease agreements, proof of certifications, or other required documentation

About Accela

> Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

Learn More

> Visit www.accela.com or call us at (888) 722-2352